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## *Company Policy*

*These policies and Best Management Practices set out by Coastal Turf are for consumers to gain confidence in choosing their turf and ensuring that their new turf will create a quality lawn.*

- **Measuring**
  - A 4% wastage factor will be incorporated in all turf areas **Coastal Turf** measures and quotes. *The minimum piece of turf used is to be 400mm x 400mm, the 4% wastage factor incorporates the lost turf in 'cut-offs' that are smaller than that.*
- **Grass Selection**
  - **Coastal Turf** staff will help you select the right type of grass for your area and needs (*dependant on shade, traffic, sunlight, water requirements and maintenance*)
  - Selecting the most suitable turf grass variety will result in the best quality lawn.
- **Pre- Site Preparation**
  - Remove all vegetative matter.
  - Remove all rubbish and debris (building rubble, cement and other materials that may be harmful to turf growth and development).
  - Allow for a drainage management system within the turfed area (*have a plan as to where any excess water will flow to*).
  - All underground infrastructure is to be clearly defined and marked to the preparation team, *if this is not done any/all damage is the responsibility of the land owner*
- **Preparation**
  - Incorporate a **minimum of 50 mm of topsoil** throughout the entire area.
  - The topsoil should be a specified *Screened ORGANIC Turf Underlay Soil*.
  - The spreading of the soil needs to create the desired landscape (*flat and level or undulating hills depending on the desired result*). Note – any undesired rises or falls will be magnified by the turf and may result in drainage problems
  - To ensure the turf and any hardscaped areas are flush the topsoil should be approximately **25mm below the hardscape height**.

- **Pre - Installation**
  - Water retention products are recommended. ***Water Crystals are included in our Gold Installation Packages and are also available directly through our Office.***
  - A slow release organic fertiliser is recommended to be spread evenly over the area to be turfed. ***Organic Fertilizer is included in the price of Silver, Gold and Platinum Turf Installation Packages or alternatively are available for \$27.50 / 25kg bag.(25kg per 100m<sup>2</sup>)***
- **Installation**
  - Turf will be laid around the border of the area first.
  - The turf will be laid at the bottom of any sloped area first.
  - The turf will be staggered (*creating a brick like pattern*).
  - The turf will be run the longest and straightest way possible.
  - A full piece (slab or roll) of turf will be utilized where possible.
  - *Pegging of the turf is suggested when the slope is greater than 30 degrees.*
  - Ensure there are no gaps between any of the pieces (slabs or rolls) of turf. All pieces turf should be closely butted up with each other.
  - The turf will be laid in sectors, ensuring that each sector maintains the desired preparation quality. This prevents the preparation of the site being destroyed by traffic (*by both foot and machinery*).
  - A string line will be used to create a straight edge in areas where there are no other borders to run against (*this ensures a uniform neat straight edge*).
  - **Do not use a piece of turf any smaller than 400mm x 400mm** (*this provides a greater chance of survival for that piece of turf and a more appealing uniform effect over the entire turfed area*)
  - Ensure that all turf has direct contact with the soil.
- **Post Installation**
  - Irrigate/Water the turf for approximately 15 minutes within 30 minutes of laying the turf.
  - Roll the entire turf area with a suitable turf roller.
  - Irrigate/Water the turf after rolling.
  - Ensure all waste materials are disposed off in a responsible manner (rubbish in any available skips, left over turf taken off the turf site).
  - Clean up any mess left on and around the turf installation site.
  - Sweep and shovel any dirt and/or pieces of turf up and responsibly dispose of them.
  - Ensure the turf site is left clean and tidy.
  - Provide the customer with a ***Coastal Turf*** establishment and maintenance guideline.
- **Establishment Period**
  - Coastal Turf provides all of our customers with an establishment and ongoing care recommendation sheet with detailed information.
  - All customers should follow local council watering guidelines for the establishment period of the turf (*approximately 14 days*).